



2023 Key Achievements

Service Development Pillar



Process Re-engineering and Digital Transformation

- › Digitizing 45% of Government Services (**1077 services**)
- › Implementing 5G in 4 governorates (**Aqaba, Amman, Irbid and Al Zarqa**)
- › Activating **digital signature** for government transactions

› Sanad Application



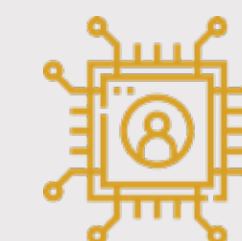
Launching a unified National Registry for government services



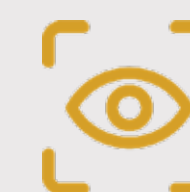
550 services available on "Sanad" application



Sanad Application rating increased from 1.8 to 4.7



Around 800,000 digital IDs activated



Using Iris guard biometric registration system to activate digital IDs